



# Product Return Request Form

Fax Number : (512) 837-1694

|                           |          |
|---------------------------|----------|
| Company Name :            | Date:    |
| Contact :                 | Address: |
| Phone :                   |          |
| FAX :                     |          |
| Original Invoice Number : |          |

|                       |        |                 |
|-----------------------|--------|-----------------|
| QTY :                 | Item : | Serial Number : |
| Problem Description : |        |                 |

|                       |        |                 |
|-----------------------|--------|-----------------|
| QTY :                 | Item : | Serial Number : |
| Problem Description : |        |                 |

|                       |        |                 |
|-----------------------|--------|-----------------|
| QTY :                 | Item : | Serial Number : |
| Problem Description : |        |                 |

|                 |  |  |
|-----------------|--|--|
| Type of Return: | <input type="checkbox"/> Return for Repair/Replacement | <input type="checkbox"/> Return for Credit<br>(Must be within 30 days of original invoice) |
|-----------------|--|--|

**Note :**

- To help expedite your RMA as quickly as possible, please fill out the form as much information as possible.
- Please place RMA number on the shipping label
- Include ONLY the item authorized for return (listed above). For system return, please include all software, manuals and cables.
- RMA numbers are only valid within 15 days from the date issued.
- Return Address :  
Denichi Computer Devices  
RMA  
404 W. Powell Lane, Suite 101  
Austin, TX 78753

**Thank you for filling out the information above. You should receive a verbal or fax response from us within 24 hours**

**Denichi Computer Devices Customer Service**

|  |              |
|--|--------------|
| <b>For Denichi Computer Devices Use ONLY</b>   |              |
| Return Merchandise Authorization Number(RMA#): |              |
| Issued by Customer Service Rep:                | Date Issued: |
| Phone Number : (512) 837-2655                  | Extension:   |